



Oxford Street Programme Questionnaire

1. Introduction

Oxford Street is a destination for cultural vibrancy and a great place to live, work and visit. We want to make your experience even better by making it a more inclusive, prosperous and sustainable high street for everyone. We propose an enhanced public space with wider footways, better seating, more trees and other planting, attractive lighting, clearer signage and more direct vehicle routes.

The programme includes five projects – Oxford Street, Oxford Circus, Marylebone / Fitzrovia Traffic Scheme, Traffic Changes off Oxford Street West and Eastcastle Street junction improvements. These projects will work together to deliver this vision for Oxford Street and its surrounding area.

As part of our Fairer Westminster strategy, we are undertaking extensive and varied engagement on each of these proposals with residents, businesses and visitors to Oxford Street. All stakeholder and community feedback has and will continue to be the driving force behind the design, implementation and maintenance of the programme.

This questionnaire will close at 23:59 on 31 August 2023.

Privacy Policy

WSP are conducting this survey, on behalf of Westminster City Council, to help deliver a consultation for the Oxford Street Programme proposals.

If you would like to be kept up-to-date with the project, and so agree to us keeping personal information you provide, please give your details at the end of this questionnaire. We will keep your details in line with our privacy policy (<https://www.wsp.com/en-GL/legal/privacy-policy>), Westminster City Council's privacy policy (<https://www.westminster.gov.uk/data-protection/privacy>) and the Data Protection Act 2018 (including the EU General Data Protection Regulation).

We and Westminster City Council will only use your details for the purpose of keeping you updated on the Oxford Street Programme proposals. Please note that your details may also be accessed by Smart Survey, the provider of the website this questionnaire is on. The Smart Survey privacy policy is published on their website at www.oxfordstreetprogramme.co.uk.

2. Category of Response

1. Before continuing with this questionnaire, please tick the relevant box below to confirm whether or not you are over 18. If you are under 18 an adult must agree to you filling in this questionnaire. *

- I am 18 or over
- I am under 18 (and have permission to complete this questionnaire from a parent or guardian)

2. Which of the following best describes you? *

- Westminster resident
- Westminster worker
- Westminster resident and worker
- Representative of a Westminster business
- Representative of a Westminster organisation
- Resident in neighbouring borough
- Worker in neighbouring borough
- Resident and worker in neighbouring borough
- Visitor of the area
- Other

3. Are your comments your own personal opinion or are you responding on behalf of an organisation or group? *

- I am providing my own personal opinion
- I am responding on behalf of an organisation or group

3. Responding on behalf of #1

4. If you are responding on behalf of an organisation or group, do you have authority to speak on behalf of the organisation?

- Yes
- No (If no, please return to question 3 and respond as an individual to give your own personal opinion.)

4. Responding on behalf of #2

5. If you are responding on behalf of a group or business, please state its name. We will publish the names of businesses / groups alongside their responses in our public reports.

5. Overall Programme Proposals

For more information on the scheme, please visit: www.oxfordstreetprogramme.co.uk

6. Overall, to what extent do you support or oppose the whole programme proposal?

- Strongly support
- Support
- Neutral
- Oppose
- Strongly oppose
- Don't know

6. Would you like to comment on the proposals for Oxford Street?

The Oxford Street Programme envisions Oxford Street as a vibrant, high quality public space for all who work, live or visit the street. The proposed design allows for greater pedestrian space with more greenery, seating, and lighting to increase accessibility and comfort.

The technical drawings of the proposals for this section can be downloaded from the Oxford Street section of the Oxford Street Programme engagement homepage.

For more information on the Oxford Street Scheme, please visit: <https://oxfordstreetprogramme.co.uk/oxford-street>

7. Would you like to comment on the proposals for Oxford Street?

Yes

No

7. Oxford Street Scheme

The Oxford Street Programme envisions Oxford Street as a vibrant, high quality public space for all who work, live or visit the street. The proposed design allows for greater pedestrian space with more greenery, seating, and lighting to increase accessibility and comfort.

For more information on the Oxford Street Scheme, please visit: <https://oxfordstreetprogramme.co.uk/oxford-street>

The technical drawings of the proposals for this section can be downloaded from the Oxford Street section of the Oxford Street Programme engagement homepage.

8. Overall, to what extent do you support or oppose the proposed Oxford Street scheme?

- Strongly support
- Support
- Neutral
- Oppose
- Strongly oppose
- Don't know

9. Which, if any, of the following are important to you when thinking about your views on the proposed Oxford Street scheme? Please tick all that apply.

- Quality of the Oxford Street Experience
- Quality of public spaces
- Quality of the street environment
- Trees and Greening
- Impact on my home
- Impact on my business
- Impact on my journeys
- Provision for pedestrians and cyclists
- Safety of pedestrians and cyclists
- Traffic congestion
- Traffic speeds
- Traffic noise
- Vehicle access to/from the area
- Bus services
- Air quality
- Don't know

8. Would you like to comment on the proposals for the Oxford Circus Scheme?

As an international destination, prominent gateway and one of the busiest and most important junctions in London, Oxford Circus is a key focus of this strategy. The changes to Oxford Circus focus on increasing space for pedestrians to relieve crowding and increase safety for all.

The technical drawings of the proposals for this section can be downloaded from the Oxford Circus Scheme of the Oxford Street Programme engagement homepage.

<https://oxfordstreetprogramme.co.uk/oxford-circus>

12. Would you like to comment on the proposals for the Oxford Circus Scheme?

Yes

No

	Strongly support	Support	Neutral	Oppose	Strongly oppose	Don't know
crossing system and remove the diagonal crossings						
Introduce advance stop lines and improve signage for cyclists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve pedestrian safety and security measures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Change traffic on Great Castle Street (between Regent Street and Great Portland Street) to flow eastbound and not westbound	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Create a new signalised junction at Regent Street/Great Castle Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New signalised pedestrian crossings introduced at Greater Castle Street and Regent Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New signalised pedestrian crossings introduced at Great Portland Street and Oxford Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New signalised pedestrian crossings introduced at John Princes Street and Oxford Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Changes to bus operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Which, if any, of the following are important to you when thinking about the proposed Oxford Circus Scheme? Please tick all that apply.

- Quality of the street environment
- Impact on my business
- Impact on my journeys
- Safety of pedestrians and cyclists
- Provision for pedestrians and cyclists
- Traffic congestion
- Traffic speeds

- Traffic noise
- Vehicle access to/from the area
- Bus services
- Air quality
- Don't know
- Other

10. Would you like to comment on the proposals for the Marylebone Fitzrovia Traffic Scheme?

The project aims to deliver a simplified road network with calmer and safer streets, converting several streets in the Marylebone and Fitzrovia area to two-way streets and expanding on the successful public realm improvements made as part of the Wigmore Street Improvement Scheme.

The technical drawings of the proposals for this section can be downloaded from the Marylebone Fitzrovia section of the Oxford Street Programme engagement homepage.

<https://oxfordstreetprogramme.co.uk/marylebone-fitzrovia>

16. Would you like to comment on the proposals for the Marylebone Fitzrovia Traffic Scheme?

Yes

No

11. Marylebone Fitzrovia Traffic Scheme

The project aims to deliver a simplified road network with calmer and safer streets, converting several streets in the Marylebone and Fitzrovia area to two-way streets and expanding on the successful public realm improvements made as part of the Wigmore Street Improvement Scheme.

For more information on the Marylebone Fitzrovia Traffic Scheme, please visit: <https://oxfordstreetprogramme.co.uk/marylebone-fitzrovia>

The technical drawings of the proposals for this section can be downloaded from the Marylebone Fitzrovia section of the Oxford Street Programme engagement homepage.

17. To what extent do you support / oppose the Marylebone Fitzrovia traffic scheme?

- Strongly Support
- Support
- Neutral
- Oppose
- Strongly oppose
- Don't know

18. Which, if any, of the following are important to you when thinking about the proposed scheme? Please tick all that apply.

- Quality of public spaces
- Quality of the street environment
- Trees and Greening
- Impact on my home
- Impact on my business
- Impact on my journeys
- Safety of pedestrians and cyclists
- Provision for pedestrians and cyclists
- Traffic congestion
- Traffic speeds
- Traffic noise
- Vehicle access to/from the area
- Bus services
- Air quality
- Don't know

12. Would you like to comment on the proposals for Eastcastle Street/Wells Street and Eastcastle Street/Berners Street Scheme?

The programme includes changes to Eastcastle Street to provide more options and direct routes for drivers within the network. Traffic will be able to turn left off Wells Street eastbound onto Eastcastle Street, therefore, allowing two-way traffic between Wells Street and Berners Street.

The technical drawings of the proposals for this section can be downloaded from the Eastcastle Street / Wells Street and Eastcastle Street / Berners Street section of the Oxford Street Programme engagement homepage.

For more information on the Eastcastle Street Scheme, please visit: <https://oxfordstreetprogramme.co.uk/eastcastle-street>

21. Would you like to comment on the proposals for Eastcastle Street/Wells Street and Eastcastle Street/Berners Street Scheme?

Yes

No

	Strongly support	Support	Neutral	Oppose	Strongly oppose	Don't know
Move the zebra crossing from the north side of Berners Street to the south side of the Eastcastle Street / Berners Street junction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

24. Which, if any, of the following are important to you when thinking about the proposed Eastcastle Street/Wells Street and Eastcastle Street/Berners Street scheme? Please tick all that apply.

- Quality of the street environment
- Impact on my home
- Impact on my business
- Impact on my journeys
- Safety of pedestrians
- Provision for pedestrians
- Traffic congestion
- Traffic speeds
- Traffic noise
- Vehicle access to/from the area
- Air quality
- Don't know
- Other

14. Would you like to comment on the proposals for the Oxford Street West Scheme?

This scheme proposes changes to traffic in an area off Oxford Street West, including a traffic reversal and the introduction of right hand turns.

For more information on the Oxford Street West Scheme, please visit: <https://oxfordstreetprogramme.co.uk/oxford-street-west>

The technical drawings of the proposals for this section can be downloaded from the Oxford Street West section of the Oxford Street Programme engagement homepage.

25. Would you like to comment on the proposals for the Oxford Street West Scheme?

Yes

No

15. Oxford Street West Scheme

This scheme proposes changes to traffic in an area off Oxford Street West, including a traffic reversal and the introduction of right hand turns.

For more information on the Oxford Street West Scheme, please visit: <https://oxfordstreetprogramme.co.uk/oxford-street-west>

The technical drawings of the proposals for this section can be downloaded from the Oxford Street West section of the Oxford Street Programme engagement homepage.

26. Overall, to what extent do you support or oppose the proposed Oxford Street West scheme?

- Strongly support
- Support
- Neutral
- Oppose
- Strongly oppose
- Don't know

27. Which, if any, of the following are important to you when thinking about the proposed Oxford Street West Scheme? Please tick all that apply.

- Quality of the street environment
- Trees and greening
- Impact on my home
- Impact on my business
- Impact on my journeys
- Safety of pedestrians and cyclists
- Provision for pedestrians and cyclists
- Traffic congestion
- Traffic speeds
- Traffic noise
- Vehicle access to/from the area
- Bus services
- Air quality
- Don't know
- Other

16. Summary

For more information on the scheme, please visit: www.oxfordstreetprogramme.co.uk

29. Are there any elements of the proposed schemes that you would like to comment on?

Please specify which scheme you are referring to in your responses, and include specific road names where possible.

Please do not leave personal details in this box, there is a section at the end if you'd like to let us know 'about you'

30. I heard about this consultation through...

- A consultation postcard delivered to my door
- Facebook
- Twitter
- Another social media platform
- A newspaper article
- A lamp post advertisement
- A consultation email
- A newsletter article
- Association/club/forum/campaign email/newsletter
- Westminster City Council website
- Word of mouth
- Other

31. Which of these options would best describe how you (or the organisation you represent) mainly enter or get around Westminster?

- Walk
- Cycle
- By bus
- By tube
- By national rail/train
- Drive a car
- Car passenger
- Car club vehicle
- Ride a motorbike/moped
- By taxi
- By private hire vehicle
- By wheelchair/mobility aid
- Other

32. About you *

Your name (optional)

Organisation or group name (if applicable)

Postcode - this data is to identify the areas respondents are from, not to identify individuals (required)

*

33. Please provide your email if you would like to receive future communications and updates about the progress of the Oxford Street Programme.

Any email updates that you opt in to receive will be delivered in accordance with Westminster City Council's GDPR privacy notice for newsletters.

18. About you

34. To help us improve our service, could you spare 3 minutes to answer some questions on your protected characteristics (e.g. gender, disability)?

- Yes, no problem. I am happy to answer a few more questions. I understand that the questions are all optional. (Please move on to the next questions)
- No, thank you.

19. About You (optional)

Protected characteristics

Thank you for allowing us to ask you some questions about your protected characteristics. All these questions are optional, but any information you can give us will help us improve our service, and improve equality for all.

Further information

You do not have to answer the questions in this section of the consultation; however, any information you provide will help us in making an informed decision on the options. The information provided may be used in our reports; however, your personal details will remain confidential.

Under the Equality Act 2010 the public is protected from unlawful discrimination if they have the following protected characteristics; age, marriage and civil partnerships, race, religion and belief, sex, gender reassignment, sexual orientation, disability and pregnancy and maternity.

Under that Act the Council also has a duty to have due regard to the need to take steps to eliminate discrimination against, and promote equality of opportunity for, persons who share a relevant protected characteristic as compared with those who do not share it.

35. What is your gender?

- Male
- Female
- Transgender
- Non Binary
- Intersex
- Other

36. Is your gender identity different to the sex you were assumed to be at birth?

- Yes
- No
- Prefer not to say

37. What is your age?

- Under 16
- 16 – 24
- 25 – 34
- 35 – 44
- 45 – 54

- 55 – 64
- 65 – 74
- 75 – 84
- 85+

38. How would you describe your ethnicity?

- English/Welsh/Scottish/Northern Irish/ British
- Irish
- Gypsy or Irish Traveller
- White Other background (please state below)
- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background (please state below)
- Caribbean
- African
- Any other Black/African/Caribbean background (please state below)
- White and Caribbean
- White and Black African
- White and Asian
- Any other mixed ethnic background (please state below)
- Arab
- Any other ethnic group (please state below)

39. Do you consider yourself to have a disability? In other words, a physical or mental impairment which has a substantial and long-term adverse effect on your ability to carry out normal day-to-day activities?

- No
- Yes - Physical impairment (including frailty)
- Yes - Sensory impairment
- Yes - Long-standing illness
- Yes - Mental health condition (including dementia)
- Yes - Substance misuse

- Yes - Learning disability/difficulty
- Other disability condition (please specify):

40. How would you describe your sexual orientation?

- Heterosexual or straight
- Gay
- Lesbian
- Bisexual
- Asexual
- Pansexual
- Other
- Prefer not to say

41. What is your relationship status?

- Never married and never registered a civil partnership
- Married
- Separated
- Divorced
- Widowed
- In a registered civil partnership
- Separated, but still legally in a civil partnership
- Formerly in a civil partnership which is now legally dissolved
- Surviving partner from a civil partnership

42. Do you have dependant(s) aged 16 and under?

- Yes
- No

43. If you are a woman, are you pregnant?

- Not a woman
- Pregnant
- Not pregnant

44. If you are a woman, have you given birth within the past 26 weeks?

- Not a woman
- Have given birth within the past 26 weeks
- Have not given birth within the past 26 weeks

